

**From:** JOsbo27609@aol.com@inetgw  
**To:** Microsoft ATR  
**Date:** 1/28/02 6:29pm  
**Subject:** Microsoft Settlement

Dear Sirs;

As a very satisfied user of Microsoft software, I want to strongly urge you to accept the proposed settlement. This company is a national treasure and any perceived illegal business practices that it has supposedly been involved in, have been addressed and resolved in this agreement.

Yours truly,'  
Mrs. Janice Osborne  
8508 Caldbeck Drive,  
Raleigh, North Carolina 27615